

Ordering instructions



Customer Service

e-mail: fhortho@orthoex.com

Phone: (888)-252-1712



Sales Department

Brian Gelzheiser

e-mail: b.gelzheiser@fhortho.com

Mobile: (412)-965-0950



Technical Support

Loic Barouch

e-mail: l.barouch@fhortho.com

Mobile: (727)-492-8555

Loaner request

1. Call the customer service for availability.
2. Send a email confirmation at the customer service with the form (page 2).
3. Sets and implant tub will be sent.
Note: the return label is included.

After the case:

4. Send the DGF to customer service e-mail address.
5. Collect the Po from the Hospital and send it to Customer service e-mail address.

Consignment Process

1. Send the DGF to Customer service e-mail address.
2. Collect the Po from the hospital and send it to Customer service e-mail address.
3. Renewal of the implants used will be sent shortly.

